







CEO's	Micro	Social
ad	finan	and
dress	Ces	Envi
4	Pro	ron
	grams	men
Pre	18	tal
sen		Pro
tation	Agro	grams
6	amigo	28
	20	
Model		Inec
of	Credi	Youth
Gover	amigo	30
nance	22	_
8	_	Inec
	Agro	Terri
Where	amigo	tory
we	Agua	34
are	24	
10		Inec
	Cha	Cul
Time	llen	ture
line	ges	40
12	2020	
	26	inec
		Tech
		nolo

e C ch 0 **9y** 44

SDGs at Inec 46

inec inage of *lives* 48

People Mana gement 50

Awards and Recog nition 52

Inec on Media 54 **Trans** paren **cy** 56

How to **donate** 62

Ack now ledge ments 64

Made **by People 70**

CEO's ad dress

INEC: PARTNER IN OVERCOMING CHALLENGES AND ESTABLISHING A NEW FUTURE



Inecceo

Since its birth in 1993, we knew that the challenges Nordeste Cidadania Institute (Inec) set out to overcome were great. Among our goals there were collaboration to reduce inequality and promotion of citizenship based on education, autonomy and sustainable development. At the same time we were building Inec to be a national reference in its actions.

We have been pursuing these goals for 27 years with a lot of dedication, commitment and passion, reaching 11 states, captivating more than 3 million customers of the microfinance programs and benefiting countless families from communities where we develop social and environmental programs. Facing big challenges is our specialty.

In 2020, however, the health crisis caused by the Covid-19 pandemic scaled up the inequalities faced by Brazilians. The social abyss, which had been shrinking in recent decades, started to grow again, taking more people away to dangerous levels of unemployment and food insecurity.

Facing so many adversities this year, Inec once again proved its greatness in performance and organization. We have collaborated with several initiatives to tackle the effects of the pandemic, we have promoted emergency activities such as distribution of food and masks, and we have reaffirmed our partnership with the communities where we operate.

Our future prospects were reinforced in our 2021-22 Strategic Planning. In order to develop our actions the best possible way we have rearranged our structure and methods, modernizing processes to take better care of the nearly 8 thousand collaborators and meet the expectations of the direct and indirect customers and beneficiaries.

As to management we started studies for adoption of new policies, such as diversity and inclusion, and new practices for the financial sustainability of the institute and its social and environmental programs by developing fundraising actions through fiscal incentives laws.

That way we were able to keep all the microfinance and social and environmental programs, strengthening links with direct and indirect partners and beneficiaries and also make room for other successful emergency actions.

By reviewing 2020 and looking to the future, we understand the fundamental role that the third sector had this year of crisis and which will continue to have in the years to come. The arrival of the vaccine, highly celebrated and welcomed, is just the first step towards recovery. The third sector shall be an important player in the construction of a new panorama for helping underserved and more vulnerable people to overcome difficulties through education, training in sustainable and innovative technologies, as well as in social entrepreneurship.

We are masters at dealing with it.

"THE THIRD SECTOR IS FUNDAMENTAL TO DESIGN NEW HORIZONS, BECAUSE THOSE WHO ARE HUNGRY ARE IN A HURRY."





BELIEVING IN CITIZENSHIP IS THE BASIS OF WHAT WE ARE

Founded in 1993, Nordeste Cidadania Institute (Inec) is a Civil Society (Non Profit) Organization (CSO), qualified as a Civil Society Organization of Public Interest (*Oscip*) since 2003, which mainly focuses on the sustainable development of communities in Northeast Brazil. Developed by the efforts of workers who were strongly touched by the hunger and social inequality that affected

MISSION

 Promote citizenship through social and environmental and microfinances programsaiming at stimulating sustainable development.

VISION

 Be a national reference as a Civil Society (Non Profit) Organization which promotes actions aimed at sustainable development.

VALUES

- **Commitment:** with itself, the others and the community.
- **Criativity:** inovative actions to overcome the limits of routine with responsibility.
- **Ethics:** permeating all our actions and relations.
- Passion: driving force to face challenges.
- **Respect:** to know how to listen, to approach and consider.
- **Solidarity:** caring and putting yourself in the other's place.



many communities, the Institute increased its activities towards helping them through education, sustainability, technology and entrepreneurship outlining paths for citizenship. It currently has 7,800 collaborators in all states in Northeast Brazil and the north of Minas Gerais and Espírito Santo states.

Credit for good ideas

Being certified as an *Oscip* made it possible to sign a Partnership with Banco do Nordeste -BNB (*Nordeste Bank*) to operate *Crediamigo*, an Urban Microfinance Program, and to launch the first South America Rural Microfinance Program the *Agroamigo* - together with BNB in 2005. With both programs, Inec serves about 3.6 million people with more than BRL 17.7 billion contracted in 2020.

Developing competencies

Inec also invests in culture, technology and community development, serving both children and adults through programs and projects that significantly contribute for the development of skills and competencies for the 21st century, strengthening initiatives in varied regions and providing socially responsible and environmentally sustainable businesses, according to the Sustainable Development Goals of the United Nations (UN).

Financial sustainability

Appreciation of good practices, transparency and ethical standards gave lnec the necessary basis to achieve certifications like *Oscip*. In 2020, those qualities opened new possibilities for financial sustainability such as fundraising resources through incentives laws and for self-sufficiency through its own projects in the near future.

Model of Gover nance

GOVERNANCE: EFFICIENCY, CONSISTENCY AND SOCIAL CONTROL

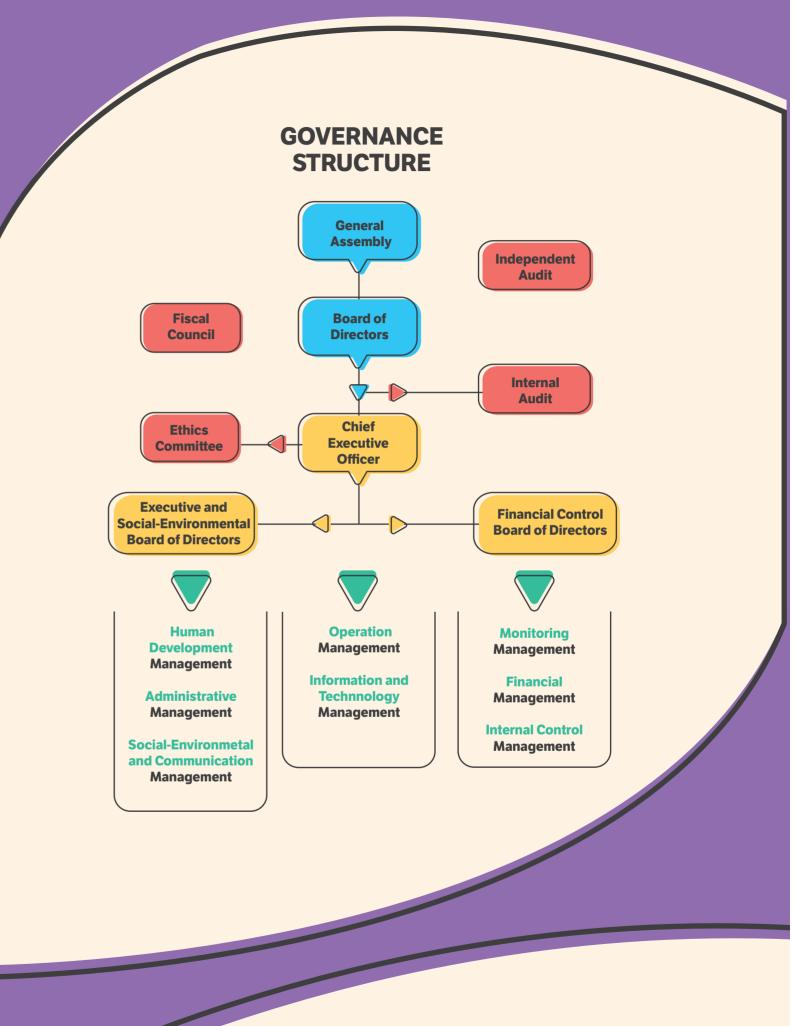
Ethics, transparency, accountability and social and corporate responsibility are some of the pillars that govern Inec's governance. Its consistent and democratic structure, aligned by the management policies that value the best market practices and the ethical principles of the Institute, result in efficient processes, achieved goals, trust from partners and beneficiaries and respect from the market.

Structure

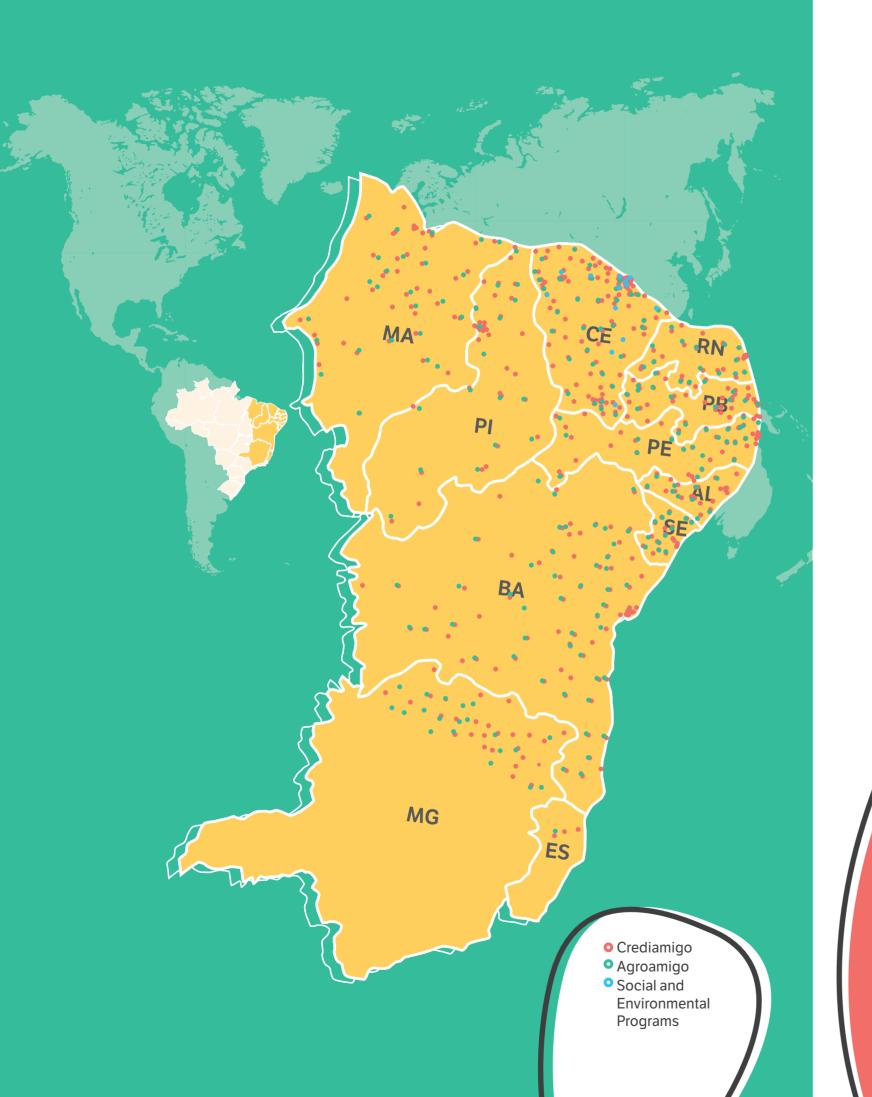
At the General Assembly, governed by the Statute, the members elect, every three years, theholders of the Councils and deliberate on projects, actions and strategy. The Council of Management directs strategic actions in order to achieve its statutory purposes. The Fiscal Board observes and opines on the financial performance and accounting reports annually issuing a report disclosed to stakeholders.

The Executive Board is formed by the CEO and the two Boards, being responsible for managing financial and human resources and for the implementation of the strategy.

Two audits are carried out annually, an Internal one and an Independent one, made by a specialized company contracted to certify through a report the conformity to the published information. Actions, reports and opinions are widely publicized on the institutional website, and through printed inserts, direct mail an d in the *Diário Oficial da União* (Official Gazette of the Union).







POTENCY FOR THE **SUSTAINABLE** DEVELOPMENT

Inec is present throughout the semi-arid region on Northeastern Brazil, part of Minas Gerais and Espírito Santo states, operating on 11 states through Public Partnership Terms signed with Banco do Nordeste (Nordeste Bank), operating 682 Crediamigo and Agroamigo units, ready to serve more than 3 million active customers. As to the social environment, it operates on five municipalities in Ceará state where it develops the LABInec and Prosseguir projects, among others.

The range of lnec is a reflection of the intense work and commitment to sustainable

> 11 served states

7,862

3,635,382 active clients*

163,606

Beneficiaries of the social and environmental programs

* Clients of Banco do Nordeste Microfinance Programs, operationalized by Inec through a



development by the operationalization of programs for access to microcredit and training in social technologies, education and culture to those who need it most.

Its presence occurs both in capitals such as Fortaleza, Salvador and Recife, as well as in average and small towns like Barbalha, Exu, Araripina, Serrinha, Paulistana, Ibotirama e Umarizal.

Inec is great due to its territorial reach, expressive number of active clients/customers and almost 8 thousand collaborators dedicated to building better days for all Brazilians.

Crediamigo

Service units: 467

Active clients: 2,291,108

Total operations from 2015 to 2020: **BRL 29.6 million**

Agroamigo

215

Active clients: **1,344,274**

Total operations from 2015 to 2020: **BRL 2.9 million**



Time line

AN INVITATION TO TRAVEL THROUGH **INEC'S HISTORY**

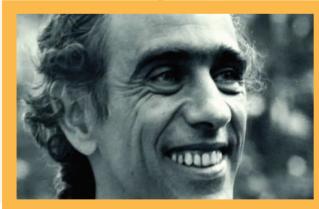
In 1993, when the collaborators of Banco do Nordeste decided to strengthen the Citizenship Action Committee and, later, to found an NGO, perhaps they did not know how big the project would become. Twenty-seven years later, they observe the many lives that have been transformed by actions and projects based on the mission of bringing citizenship and sustainable development to the assisted areas. Take a look at the important moments in this history and learn more about one of the largest organizations in the third sector in Brazil.



Becoming a NGO

The associated collaborators of Banco do Nordeste, highly engaged in social work in the face of hunger Institute as a Non-Governmental Organization (NGO) to intensify their projects and reach more people.





Citizenship Action Committee is born

INEC RE PORT 2020 12





First projects

Citizenship) which included storytelling, workshops become "Espaços de Leitura" (Spaces for Reading).



Time line



Partnership Terms between BNB and "Prosseguir"

The Institute qualifies as a Civil Society Organization of Public Interest (OSCIP) and formalizes a Partnership Agreement with Banco do Nordeste to execute the Crediamigo program and launches the "Prosseguir" project, aimed at young people and adults interested

Other strong partners

lnec signs a partnership with the Ministry of Agrarian Development Agroamigo program and with the Ministry of Industry and Commerce to offer training courses to Crediamigo clients.

2006



"Art in the Community" Inec launches the "Arte em project to promote training in

2001



2004



2002

Inec establishes its first headquarters at Serrinha district in Fortaleza.



200

Agroamigo and "Aprender a **Empreender**" (Learning how to undertake a business)



2007

Community Space

Realizing an unprecedented partnership, Inec, multinational Sodexo, BNB and the Municipality of Quixadá join forces to build the Community Space and the Community School of Sussuí, in



Comunidade" (Art in Community) entrepreneurship and generation of income through handicraft, art the regional identity. Years later, the project would be called "Culture in







First great award

Awarded by Exame Magazine and Guia Você S/A as one of the "150 Best Companies to Work For" in Brazil". The same year, it signs a partnership with the Ministry of Culture for the "More Culture" project and carries out actions in Sussuí community, in Quixadá, through the Community Development and Integration Program.



Time line



New achievements

2011

The 1st Northeastern Festival of Art and Culture is held by Inec; the settles on the current headquarters, Service Companies of the Country by GPTW.

2012



New projects and expansion The "Calendário do Bem" (Do Good Calendar) project is launched as a tool to expand actions to tackle hunger and poverty, strengthening two UN Sustainable Development "Mandacaru II" award for the Community Development and Integration Program.

2013



Four more awards

LABInec is created

several entities.



Food

Inec signs a partnership with actions in the Space for Food Processing in Água Boa, Canindé, and launches the institutional book "Community Life".



2014

2015

Certifications

That year the Community Development and Integration Program, which would later become the "Community Development" is certified as social technology by Banco do Brasil Foundation and Inec is awarded by BB Voluntário for the program.



2017

National highlight

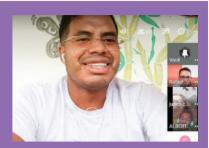
Inec gains national prominence receiving several awards from specialized entities such as one of the "Best Companies to Work For" in Brazil and in Alagoas, Piauí, Bahia, Maranhão and Ceará states.





2018

LABInec is inaugurated in Bom Jardim district and Inec participates the Community Development and Integration Program. Again the institute is awarded as one of the



Approvals through incentive laws The "Culture in Community" project is approved through Culture Incentive Laws, both from Federal and State government. "LABInec" is certified by the Municipal Council for Children and Adolescents from Maracanaú. Inec receives the Best NGO to Work For, Incredible Leadership and Incredible Places to . Work At awards.

2020



2019

Identity reformulation

Inec gains a new visual identity and social and environmental programs undergo strategic restructuring; LABInec's headquarters are inaugurated in Vila União; Inec holds the I VIVA Inec, an exhibit of the socio-environmental activities developed; and lnec is awarded 5 times as Best Company to Work For.



Micro finan ces Pro grams

INEC AND THE LARGEST MICROCREDIT OPERATION IN LATIN AMERICA

A worker's partner since the beginning, Inec starts operating microcredit in 2003, with Crediamigo program. In 2005, Agroamigo is created, Banco do Nordeste microcredit programs aiming at contributing to the development of small entrepreneurs in the city and on the countryside.

Having acquired expertise and being present throughout the Northeast and North of Minas Gerais and Espírito Santo states, Inec becomes the main operating institution of microcredit with more than 7,800 collaborators.

In 2020, Inec signs a partnership with NGO Water.org and the Agroamigo Água project is created in order to finance projects to promote water security in the Brazilian semiarid region with productive and oriented credit.

Through Crediamigo and Agroamigo, Inec annually serves approximately 3.6 million microenterpreneurs and family farmers, with more than BRL 17.7 billion invested in 2020.

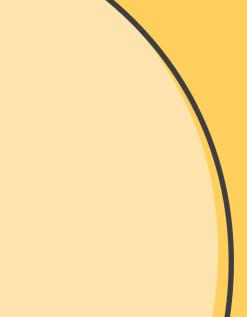
Through Agroamigo Água, it benefited 70 thousand people, mobilizing more than BRL 50 million in investments.















Agro amigo

15 YEARS PROMOTING FAMILY FARMING

The family farmer now has an important partner for the growth of his farming activities through *Agroamigo*, the Banco do Nordeste rural microcredit program, operated by Instituto Nordeste Cidadania (Nordeste Citizenship Institute).

Through Agroamigo, around 1.3 million family farmers have had easier access on credit to invest in their farms, equipment or make improvements to their productive activities.

Throughout 15 years operating the largest microcredit program in Latin America Inec has played an important role in strengthening, consolidating and developing a sustainable performance of the program.

Specialized service

Based on specialized service, adapted and contextualized to rural environment, the credit agent guides the beneficiary, mostly country workers with low schooling level, on how to better invest the earned credit. For agent Carlos Henrique, from Bahia - he is one of the 1,800 microcredit collaborators - there is no other program that resembles the Agroamigo in form or content. "I'm very enthusiastic about Agroamigo because I know the value and the transformation it brings to these families. There is no other credit program that can be compared to what we offer in terms of follow-up, coverage, fees and financial education", says the agent who is also a technician in Agriculture and cattle raising. "It's very rewarding to see the growth of our beneficiaries. It's the purpose of our work", he adds.

"I KNOW THE VALUE AND THE TRANSFORMATION THAT AGROAMIGO BRINGS TO THESE FAMILIES"

> Carlos Henrique, microcredit agent.

Management Contrac BRL 135,486,9 Alagoas Ceará BRL 325,027,9 BRL 279,383,4 Maranhão Minas Gerais/Espírito Santo BRL 251,689,84 BRL 224,776,8 Paraíba BRL 296,671,7 Pernambuco Piauí BRL 302,974,1 BRL 141,238,3 **Rio Grande do Norte** Salvador BRL 611,112,4 Sergipe BRL 109,460,26 Total BRL 2,677,822,09





cts	%	Operation	%
997	5.0%	28,294	5.0%
974	12.14%	70,527	12.4%
491	10.43%	58,004	10.2%
340	9.40%	53,285	9.4%
363	8.3%	47,946	8.4%
714	11.0%	62,483	11.0%
123	11.3%	64,472	11.4%
368	5.2%	29,473	5.2%
164	22.8%	129,532	22.9%
260	4.9%	20,868	3.6%
99	100.0%	564,884	100.0%



Credi amigo

SMALL INVESTMENTS THAT BRING BIG RESULTS

Those who do not understand about finances may think that micro and small companies are inexpressive businesses, but Inec and Banco do Nordeste view the sector from a different perspective. In recent decades these businesses have started to represent 30% of the country's GDP, proving its importance for employment and income generation.

Much of this relevance has taken place due to entrepreneurial incentive policies,

like Crediamigo, the biggest South American program for microcredit, developed by Banco do Nordeste and operated by Inec, since 2003.

Support small businesses to transform Brazil

Inec has more than 6,000 collaborators operating productive microcredit, supporting and guiding small businesses that, in turn, generate results for the economy and socioeconomic development. These are restaurants, workshops and stores that now

Management Contracts % Operation % Alagoas BRL 541,871,564 5.1% 224,915 5.0% Bahia BRL 1,708,949,353 14.1% 597,653 13.4% Ceará BRL 3,887,883,731 32.1% 1,542,935 34.6% Maranhão BRL 1,348,226,053 11.1% 411,411 9.2% Minas Gerais/Espírito Santo BRL 628,411,772 5.1% 224,915 5.6% Paraíba BRL 796,969,120 6.5% 303,846 6.8% Pernambuco BRL 767,038,451 6.3% 280,206 6.3% Piauí BRL 1,334,977,301 11.0% 489,848 11.0% Rio Grande do Norte BRL 698,492,923 5.7% 219,682 4.9% Sergipe BRL 394,557,490 3.2% 117,143 3.9% Total BRL 12,107,377,758 100.0% 4,448,117 100.0%					
Bahia BRL 1,708,949,353 14.1% 597,653 13.4% Ceará BRL 3,887,883,731 32.1% 1,542,935 34.6% Maranhão BRL 1,348,226,053 11.1% 411,411 9.2% Minas Gerais/Espírito Santo BRL 628,411,772 5.1% 224,915 5.6% Paraíba BRL 796,969,120 6.5% 303,846 6.8% Pernambuco BRL 1,334,977,301 11.0% 489,848 11.0% Rio Grande do Norte BRL 698,492,923 5.7% 219,682 4.9% Sergipe BRL 394,557,490 3.2% 117,143 3.9%	Management	Contracts	%	Operation	%
Ceará BRL 3,887,883,731 32.1% 1,542,935 34.6% Maranhão BRL 1,348,226,053 11.1% 411,411 9.2% Minas Gerais/Espírito Santo BRL 628,411,772 5.1% 224,915 5.6% Paraíba BRL 796,969,120 6.5% 303,846 6.8% Pernambuco BRL 767,038,451 6.3% 280,206 6.3% Piauí BRL 1,334,977,301 11.0% 489,848 11.0% Rio Grande do Norte BRL 698,492,923 5.7% 219,682 4.9% Sergipe BRL 394,557,490 3.2% 117,143 3.9%	Alagoas	BRL 541,871,564	5.1%	224,915	5.0%
Maranhão BRL 1,348,226,053 11.1% 411,411 9.2% Minas Gerais/Espírito Santo BRL 628,411,772 5.1% 224,915 5.6% Paraíba BRL 796,969,120 6.5% 303,846 6.8% Pernambuco BRL 767,038,451 6.3% 280,206 6.3% Piauí BRL 1,334,977,301 11.0% 489,848 11.0% Rio Grande do Norte BRL 698,492,923 5.7% 219,682 4.9% Sergipe BRL 394,557,490 3.2% 117,143 3.9%	Bahia	BRL 1,708,949,353	14.1%	597,653	13.4%
Minas Gerais/Espírito Santo BRL 628,411,772 5.1% 224,915 5.6% Paraíba BRL 796,969,120 6.5% 303,846 6.8% Pernambuco BRL 767,038,451 6.3% 280,206 6.3% Piauí BRL 1,334,977,301 11.0% 489,848 11.0% Rio Grande do Norte BRL 698,492,923 5.7% 219,682 4.9% Sergipe BRL 394,557,490 3.2% 117,143 3.9%	Ceará	BRL 3,887,883,731	32.1%	1,542,935	34.6%
Paraíba BRL 796,969,120 6.5% 303,846 6.8% Pernambuco BRL 767,038,451 6.3% 280,206 6.3% Piauí BRL 1,334,977,301 11.0% 489,848 11.0% Rio Grande do Norte BRL 698,492,923 5.7% 219,682 4.9% Sergipe BRL 394,557,490 3.2% 117,143 3.9%	Maranhão	BRL 1,348,226,053	11.1%	411,411	9.2%
Pernambuco BRL 767,038,451 6.3% 280,206 6.3% Piauí BRL 1,334,977,301 11.0% 489,848 11.0% Rio Grande do Norte BRL 698,492,923 5.7% 219,682 4.9% Sergipe BRL 394,557,490 3.2% 117,143 3.9%	Minas Gerais/Espírito Santo	BRL 628,411,772	5.1%	224,915	5.6%
Piauí BRL 1,334,977,301 11.0% 489,848 11.0% Rio Grande do Norte BRL 698,492,923 5.7% 219,682 4.9% Sergipe BRL 394,557,490 3.2% 117,143 3.9%	Paraíba	BRL 796,969,120	6.5%	303,846	6.8%
Rio Grande do Norte BRL 698,492,923 5.7% 219,682 4.9% Sergipe BRL 394,557,490 3.2% 117,143 3.9%	Pernambuco	BRL 767,038,451	6.3%	280,206	6.3%
Sergipe BRL 394,557,490 3.2% 117,143 3.9%	Piauí	BRL 1,334,977,301	11.0%	489,848	11.0%
	Rio Grande do Norte	BRL 698,492,923	5.7%	219,682	4.9%
Total BRL 12,107,377,758 100.0% 4,448,117 100.0%	Sergipe	BRL 394,557,490	3.2%	117,143	3.9%
	Total	BRL 12,107,377,758	100.0%	4,448,117	100.0%

"IT'S VERY REWARDING TO COLLABORATE ON PROJECTS WHICH CAN BRING BETTER DAYS TO THE ENTREPRENEUR",

Francisco Jefferson, microcredit agent.

have access to credit without bureaucracy in order to buy, invest or use as working capital.

Crediamigo benefits more than 2.2 million entrepreneurs in Brazil. "In addition to access to credit, we provide guidance and monitoring in the application and optimization of resources", explains agent Francisco Jefferson, from Baturité. From 2015 to 2019, about 29.6 million operations have been carried out in amounts exceeding BRL 55.9 billion in contracts.

"We are proud to work in behalf of social development. It's very rewarding to collaborate for better days, helping the entrepreneur to lead and earn a better life," says Francisco.











Agro amigo Água

INEC RE PORT 2020

24

MULTIPLYING SOURCES OF LIFE ON THE SEMIARID REGIONS OF BRAZIL

If, for many years, the "fighting the drought" public policy had failed, the idea of "living together with it" has brought a new look upon climate limitations and water scarcity which characterize the Brazilian semiarid region. This new coexistence perspective has shown other paths for the development of social technologies and sustainable techniques that value the wisdom of rural people and democratize access to water.

In order to provide water security and basic sanitation that families and communities from the

semiarid region need so much, Inec and Banco do Nordeste have teamed up with international NGO Water.org to create the *Agroamigo Água* (Agroamigo Water) project, a productive microcredit project aimed at multiplying water sources and reservoirs, increasing water infrastructure in communities and boosting productive activities.

Water and Financial Security

In practice, family farmers now have extra credit to carry out irrigation projects, construction of wells, supply cisterns, plumbing, toilets, etc. that benefit their productions and quality of life. In one year of implementation, the program has reached 900 municipalities, benefiting more than 70 thousand people, mobilizing more than BRL 50 million in investments.







Social range of the project

The actions listed so far are translated into expressive numbers of contracts signed at the end of 2020. Check some of them:

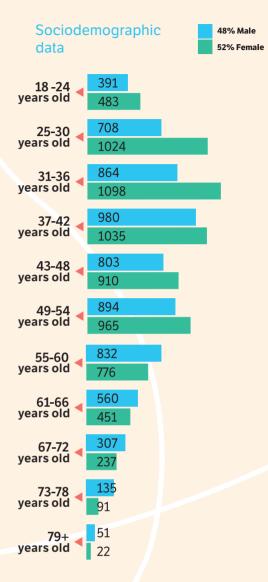


Benefited persons

April 2020	3,200	
May 2020 <	6,200	
June 2020 <	7,400	
July 2020 <	8,000	
August 2020 <	8,400	
September 2020 <	9,900	
October 2020 <	9,900	
November 2020	9,400	
December 2020	8,000	

Monthly contracted ammount







Cha llen ges 2020

SOLIDARY ACTIONS WERE A PRIORITY IN 2020

Facing up to the pandemic "was one of the biggest challenges in Inec's history, as it has been the biggest challenge of this generation", says Chairman of the Board of Directors, Maurício Lima. "But we have been raised in the face of adversity to overcome them", he ponders remembering the foundation of Inec in a hunger and misery context similar to what is currently presented, but without the virus.

In 2020, the role of Inec intensified on two fronts: emergency actions for preventing and minimizing food insecurity, and maintaining microfinance programs that have become fundamental for many small and medium businesses, as well as for the dreams of many beneficiaries of social and environmental programs.

Doing more

"We perceived the tragedy potential, so we acted for the best, but we prepared ourselves for

the worst", Maurício says, explaining the creation of the Crisis Committee, which coordinated decisions involving the teams, and the creation of the Action Against the Coronavirus Campaign, which organized food donations and investments in equipment for protection against the virus.

The campaign was successful. Four tons of food have been distributed and another 600 tons have been collected through a partnership with Ação da Cidadania (Citizenship Action). "We were born with this commitment to help the less fortunate people. Today we are a great institute, but we have not forgotten the purpose of the first associates, which is to do more for those who have less", he states.

A United Team

Some of the investments made to protect collaborators consisted of workspace reorganization, remote work adaptation, infrastructure support for home office, distribution of masks and alcohol gel, information on prevention and guidance for providing assistance, as well as virtual meetings to promote physical and mental well-being.

Collaborators from the risk group were put into home office and 3,500 collaborators had collective vacations, with anticipation of payroll and constant monitoring.

WE HAVE NOT FORGOTTEN THE PURPOSE OF THE FIRST ASSOCIATES, WHICH IS TO DO MORE FOR THOSE WHO HAVE LESS", Maurício Lima, Chairman of the Board of Directors



Social and Envi ron men ta Pro grams

DEVELOPING TALENTS, TRANSFORMING **DREAMS AND** FOSTERING **CITIZENS**

On one hand, through microfinance programs Inec is able to offer economic conditions to several families of urban and rural entrepreneurs for them to develop their production activities; on the other hand, social and environmental programs appear to complete the journey to citizenship offering social inclusion, education, training in social and environmentally sustainable technologies, valuing identities and fostering creative economy.

Organized in strategic branches, Inec Território, Inec Cultura, Inec Juventude and Inec Tecnologia (Inec Territory, Inec Culture, Inec Youth, Inec Technology) programs unfold in several projects and actions carried out with children, youth and adults from rural and urban communities in the municipalities of Meruoca, Jaguaretama, Milagres, Caucaia, Itapiúna, Maracanaú, Solonópole and Fortaleza (Bom Jardim), all in Ceará state.

Inec's social and environmental programs are gateways to discover new talents, knowledge and passions, as well as a path to achieve dreams and exercise rights.

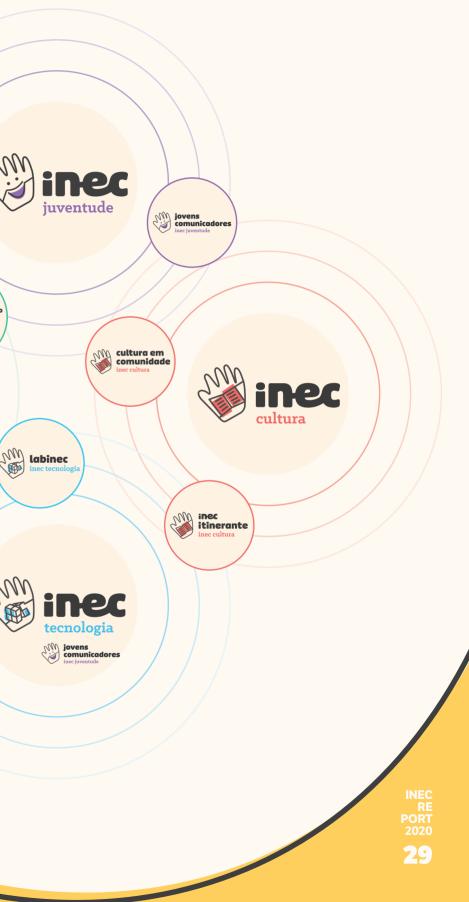




calendário do bem

prosseguin inec juventude

desenvolvim comunitário



"I AM A PROSSEGUIR STUDENT AND I AM VERY PROUD OF IT. PROSSEGUIR IS PART OF MY SUCCESS.",

> Bianca Moreira, she has scored 980 in text writing at Enem exam.

pro ising inec iventu

ADVANCE DISCOVERING ANEW POSSIBLE FUTURE

In a year with closed schools due to Covid-19 pandemic and due to the worsening of inequalities between public and private education, Prosseguir project proved to be more than essential to help low-income youth and adults to achieve their goal of starting higher education or being accepted in job selections. Present in Maracanaú, Itapiúna, Jaguaretama, Solonópole, Milagres and Meruoca municipalities, in Ceará, Proseguir developed study strategies to be performed remotely, guaranteed daily preparatory classes for Enem exam, entrance exams and job selections, offering subjects taught by educators who were available to answer questions. At the same time, it stimulated the strengthening of life plans.



1,024 CLASSES REALIZED



PROSSEGUIR IS PRESENT
IN MUNICIPALITIES
IN CEARÁ.

• IT'S NOT JUST A QUICK PREPARATORY COURSE BUT A COLLECTIVE CONSTRUCTION OF KNOWLEDGE

 ANY PERSON CAN ENROLL: HAVING ALREADY FINISHED ENSINO MÉDIO (HIGH SCHOOL) OR STILL DOING IT.

ONE STEP AHEAD AND YOU ARE NOT IN THE SAME PLACE ANYMORE

"It would have been very difficult to study this year without Prossequir. It was how I took online classes every day, which kept me encouraged to pursue my dream of studying Medicine", says Bianca Moreira, 18, resident in São José district, in Solonópole. Counting on her parents' incentive, the girl wants to be the first doctor in the family and tries very hard to do so. Participating at Enem exam for the first time she scored 980 in the writing test, making all her Prosseguir colleagues and teachers very proud of her. "All the effort was worth it, because I know I'm on the right path.".



"INEC TRANSFORMS YOU. WE NOT ONLY LEARN NEW THINGS **BUT ALSO BECOME** BETTER PERSONS". Maria Isabel, 22 years old.

IN BEHALF OF A COUNTER-HEGEMONIC, POPULAR AND ENGAGED COMMUNICATION

At Anil District, in Meruoca, Maria Isabel, 22, started to create and develop audiovisual products after participating in the Young Communicators project. She was a shy girl afraid of facing new experiences, but suddenly found herself eager to tell different stories through photos and videos – using the skills she had acquired. Now she is part of two collective projects, Som e Cena and Cirandando, and often publishes her works on the internet.

The spark was first lit when she participated in the Art, Culture and Ecology Festival promoted by Inec three years ago, in São Gonçalo do Amarante municipality. Since then, she has felt like dedicating herself to this kind of work and started to appreciate discovering new skills that add value to her own trajectory and her resumé.

> 167 PRODUCTS DEVELOPED 51 PARTICIPANTS 36

ON-LINE ADVISORY SERVICES



• SEVERAL GROUPS ORIGINATE FROM THE PROJECT AND CREATE AUCTORIAL AND INDEPENDENT PRODUCTIONS.

"VAIA" MAGAZINE –
 A PRODUCT FROM YOUNG
 COMMUNICATORS PROJECT
 HAD ISSUED A 2ND EDITION
 IN 2020.

A CULTURAL
COMPETITION WAS
CREATED THROUGH
THE PROJECT OFFERING
AWARDS AND
ATTRACTING MANY
COMPETITORSI.

AN INVITATION TO THINK OUTSIDE THE BOX

After the courses and workshops, many Young Communicators students are able to use their new knowledge not only as a healthy hobby, but as a work tool, whether writing, filming or photographing. This is one of the many possibilities generated by the project that benefits dozens of low-income youth, from the countryside and the city, every year. By training them in new crafts and digital technologies, it promotes connection, criticism and the emergence of new, more plural and autonomous narratives.



"I AM VERY GRATEFUL TO INEC FOR SUCH AN EXTRAORDINARY TRANSFORMATION IN MY LIFE AND IN THE LIFE OF PEOPLE IN THE COMMUNITY".

Adriana Vidal, from Itapiúna.

OUR **COMMUNITIES** STRENGTHENED, **ACTIVE, GOING HAND IN HAND**

Teach in order to perpetuate. This is one of the goals of the Community Development project, by Inec, which acts directly to strengthen autonomy of the territories in social, economic, environmental, political, cultural and technological aspects and provide basic conditions so that they can assume and develop their citizenship.

Held in Fortaleza, Meruoca, Itapiúna, Jaguaretama and Milagres, the project designs and executes, together with the community, a diagnosis of needs and a strategy for overcoming them. In 2020, more than 150 meetings and remote workshops were held with 1,671 participants, with a focus on permaculture, quality of life, income generation, community organization and community therapy.

30 AA **ON-LINE MEETINGS FOR COMMUNITY** ORGANIZATION AND CONNECTION 31 **ON-LINE PERMACULTURE** WORKSHOPS **ON-LINE MEETINGS FOR COMMUNITY THERAPY** LIVES ON ANXIETY

REDUCING TECHNIQUES



desenvolvimento comunitário inec território



THE PROJECT IS PRESENT IN 5 TOWNS IN CEARÁ

1,671 PARTICIPANTS **IN THE ACTIVITIES**

TARGET PUBLIC: YOUTH, **ADULTSAND SENIORS**

THE MULTIPLYING POWER OF CARE

There is an essential factor for the construction of permanent autonomy: people's participation. "When I got to know lnec I fell in love with its power for transforming lives", says educator Adriana Vidal, 46, from Itapiúna, reinforcing the importance of the link created with the Institute and the multiplying factor left by the projects. "We are always together, fighting as a community. Everything that I learn, I share. I feel that if it is good for me, it will also be good for the others", she states.

INEC IMPLEMENTED EMERGENCY ACTIONS IN 2020 TO FIGHT HUNGER

Many solidarity actions mobilized Inec, its collaborators and partners during 2020 as a way of facing the impacts caused by the pandemic. After all, solidarity and social mobilization against inequalities have been part of Inec's trajectory since its foundation. Check on some of these emergency actions carried out in 2020.

"ACTION AGAINST CORONAVIRUS" CAMPAIGN

Minimize the socioeconomic impact caused by the pandemic, isolation and economic crisis in 2020 motivated lnec to create a large solidarity network involving lnec family, civil society and the private sector. Realizing that those who are hungry are in a hurry, the institute mobilized the collection and distribution of 4,706,656 kg of food between April and September that year.

In partnership with Ação da Cidadania project alone, more than 600 tons of food, 50,999 hygiene kits and 17,286 protection masks against Covid-19 were collected. Those items benefited around 53,000 families in the 11 states where the institute operates.

PPE FINANCING

Another important action by Inec was the manufacture financing of 5,930 Personal Protective Equipment (PPE) for healthcare professionals working on the front lines against Covid-19. At that time, several municipalities in the country lacked these inputs and equipment. "SOLIDARITY HAS BEEN A KEYWORD SINCE THE BEGINNING OF THE PANDEMIC AND COUNTING ON INEC WAS A RELIEF AMID ALL THAT",

Franciane Lima, community leader.

A STRONG PARTNERSHIP IN SOLIDARY AND ALSO AGAINST THE CORONAVIRUS ACTIONS

Counting on this support from Inec made all the difference in fighting hunger in Grande Serrinha, in Fortaleza. At least 300 families were directly benefited, according to Franciane Lima, director of the neighborhood association: "Inec has been a great partner since the beginning of the pandemic. It took us by the hand and helped reach families that were helpless; through this help they became hopeful believing that everything will soon improve".



4,706,656 KGS OF FOOD COLLECTED AND DISTRIBUTED 50,999 HYGIENE KITS 17,286 MASKS

3,000 METERS OF TNT DONATED. RESULTS: THE MANUFACTURE OF 55 THOUSAND MASKS



emergency actions during the pandemic

INCOME GENERATION

Inec managed to promote income generation and provided masks having received a donation of more than 3 thousand meters of TNT 40 fabric. The seamstresses from the Mental Health Movement Bom Jardim Community and Instituto Primeira Infância (Iprede) manufactured more than 55 thousand masks. The action brought an income for the families assisted by both projects and guaranteed the acquisition of masks in partnership with Supera Fortaleza Movement, which distributed the amount in hospitals and communities under vulnerable situation.

FOOD ON THE TABLE

On an emergency basis, a donation of BRL 2,000.00 was made to the Recanto Sagrado Coração Institution to assemble and distribute 400 hot lunches and bottles of mineral water, 300 masks and 200 hygiene products for homeless people in Fortaleza.

"NOTHING ELSE IS MORE VALUABLE THAN DOING GOOD. WITH INEC WE CAN MAKE A DIFFERENCE IN PEOPLE'S LIVES IN MANY WAYS. THIS IS PRICELESS, BUT IT HAS VALUE",

> Nathaly Menezes, Operations Manager at INEC - RN.

JOINING FORCES HOLDING HANDS WILLING TO HELP

In a year of so many difficulties, strengthening solidarity and fighting poverty actions were even more important. Through commitment and social mobilizationof all Inec collaborators, the Do Good Calendar project carried out 252 actions, distributing food, hygiene kits and masks against Covid-19, benefiting more than 40 thousand families in 11 states where the Institute is present.

Nathaly Menezes, Operations Manager at Agroamigo in RN, says that all the effort was worth it. "Nothing else is more valuable than doing good. With Inec, we can make a difference in the lives of people in many ways. This is priceless, but it has value."

> 460 TONS OF FOOD WERE COLLECTED AND DISTRIBUTED

> > 46,000 LOW-INCOME FAMILIES WERE BENEFITED WITH FOOD



ACTIONS WERE PERFORMED THROUGH DO GOOD CALENDAR PROJECT

feito de gente.



• THE PROJECT IS INEC ACTION FOR THE ERADICATION OF HUNGER AND POVERTY.

MORE THAN 7,000
COLLABORATORS
VOLUNTEER TO CARRY
OUT THE PROJECT.

NATAL SEM FOME
CAMPAIGN (NO HUNGER ON
CHRISTMAS), BY AÇÃO DA
CIDADANIA, IS PART OF DO
GOOD CALENDAR PROJECT





"I LEARNED A LOT **BUT THE PRINCIPAL** THING WAS TO DEVELOP MY TALENT AND PERCEIVE THAT I CAN LIVE MY DREAMS.".

Anagélia Ferreira, stylist.

THE PARTY

FINDING NEW WAYS TO START **A BUSINESS IS EASY WITH THE HELP OFINEC**

Finding different work and income alternatives has become more urgent last year, especially by the scenarios brought about by Covid-19 pandemic. But with the help of the Cultura em Comunidade (Culture in Community) project, an initiative of Inec, several groups, collective workers and low-income families in Milagres, Jaguaretama, Meruoca, Itapiúna and Fortaleza managed to find solutions focusing on social entrepreneurship.

In 2020, the project involved 3,357 people and achieved goals in behalf of creative economy, leveraging local production chains and mapping opportunities in Cutting and Sewing, Permaculture, Crafts, Sweets and Savories, Beauty and Aesthetics, while promoting the dissemination of art, culture and education.







MORE THAN 10 **SPECIALIZATION COURSES WERE OFFERED IN 2020.**

ALL PARTICIPANTS **DEVELOPED BUSINESS** PLANS AND WERE TRAINED IN DIGITAL MARKETING.

THE PROJECT CASES OF SUCCESS GENERATED A GUIDE FOR ONLINE ENTREPRENEURSHIP.

A NEW WORLD OPENS UP WHEN WEEMBRACE OPPORTUNITIES

Currently working in a collective alternative fashion studio, stylist Anagélia Ferreira was one of 30 people advised on entrepreneurship through the project. With the courses and workshops given by Inec, Anagélia was able to carry out a long-standing desire to learn to design and create garments. "I learned to develop my talents and create and execute a profitable business plan together with my productive group. I am immensely grateful to lnec for the opportunities given not only to me, but to the community", she proudly says.



"IT GAVE US THE OPPORTUNITY TO SHOW OUR TALENT. I CAN JUST SAY I AM GRATEFUL TO INEC".

Maria de Lourdes, cordel poet (cordel is a typical poem style from **Northeast**)

Surma do Riso



GATHERING TALENTS **AND OPENING** WAYS

Wherever it goes, Inec Itinerante bears fruit and causes smiles. Whether it is the incentive to literature and the arts, creative workshops, support to artistic groups or holding festivals. That's because it awakens talents and createsopportunities - this is the core of this project. In 2020, it virtually toured Milagres, Jaguaretama, Meruoca, Itapiúna and Fortaleza promoting cultural production actions and workshops, creating collaborative networks and circuits of knowledge and experiences involved in cultural dynamics. The result is seen in the five Art, Culture, Ecology and Sustainability Festivals which generate income, social empowerment and strengthening of autonomy of the participants in their various expressions.



ON-LINE COLLABORATIVE NETWORKS



THE PROJECT ACHIEVED 3 THOUSAND PEOPLE THROUGH THE 5 FESTIVALS AND THE "VIVA INEC".

THE PROFILE OF **BENEFICIARIES VARY** FROM 7-YEAR-OLD **CHILDREN TO AGED** PEOPLE.

• THE FESTIVALS ARE **OPPORTUNITIES OF DISSEMINATING ART** AND MAKING **BUSINESS.**

CULTURE THAT SAVES, **INVIGORATES AND CONNECTS**

The project directly benefited 600 people and reached around 3 thousand people with the five virtual Festivals held. Maria de Lourdes, 48, cordel poet, artisan and theater producer from Taboquinha, in Milagres, says she has fulfilled an old dream by participating in Itinerante. "Today the community vibrates and we see people excited about the potential of culture. Everything we needed to thrive, lnec has offered. It was a great learning experience, especially during the pandemic", she says.



"JOINING LABINEC HAS CHANGED A LOT **OF THINGS IN MY** LIFE. NOW I AM SURE I WANT TO BE AN **ENGINEER OR** A SCIENTIST".

Davi, outstanding student.



labinec ine: tecnologia

EDUCATION, **TECHNOLOGY** AND INNOVATION WITHOUT BORDERS

In 2020, having access to digital technology and tools became essential for learning. Fortunately LABInec understands a lot about teaching and learning methods when the subject-matter is technology! Robotics and electronics classes were adapted to be presented remotely, ensuring a lot of learning content for the students from the countryside.

In Fortaleza, students received kits every week containing challenges to instigate them to keep involved hands-on in their robotics projects. Acting actively, by the way, is one of the main characteristics of LABInec, that fosters creativity and learning allowing the experiment, the trial and error, aiming at solving problems.

> 152 STUDENTS FROM PUBLIC SCHOOLS BENEFITED

> > **KITS CONTAINING ROBOTICS** CHALLENGES DISTRIBUTED



BASIC AND ADVANCED ROBOTICS AND ELECTRONICS ON-LINE CLASSES



STUDENTS' INTEREST **IS AROUSED ON AREAS AND SKILLS** WHICH ARE IMPORTANT IN THE 21ST CENTURY.

THE PROJECT OFFERS STRUCTURED AND **EQUIPPED LABORATORIES IN BOM JARDIM AND VILA UNIÃO DISTRICTS**



• THROUGH THE "ACÃO DA CIDADANIA" PROJECT, **378 BASIC FOOD BASKETS** WERE DISTRIBUTED TO STUDENTS.

TECHNOLOGY **THAT CREATES BRIDGES AND GIVES WINGS**

By participating in LABInec Davi Ramos, 12, from Bom Jardim district, got interested in computer programming and robotics. He stated that he will pursue a career in the technology area. "I've always had this interest and after participating in the project I could learn how to make robots and how to program them. In the future, I want to develop artificial intelligence equipment", the boy says - a distinguished student. Like Davi, several children and young people from periphery communities had the opportunity to develop skills that enhance dreams through LABInec.

SDGs at Inec

INEC RE PORT 2020

46

COMMITMENT TO THE OBJECTIVES OF SUSTAINABLE DEVELOPMENT

Realizing that only the collective effort can make big changes, Inec is committed to the Objectives of Sustainable Development (SDGs) of the United Nations (UN), working directly according to them in all the programs and projects. Eradication of poverty, democratization of drinking water and sanitation, promotion of gender equality, access to quality education, sustainable cities, action against global climate change, responsible consumption and production are some examples of the 17 Sustainable Development Goals drawn up by the countries that integrate the UN, including Brazil.

What are SDGs?

Acting as a global agenda, the SDGs are specific objectives with goals and indicators for the countries to trace paths to overcoming inequalities, promoting the peace and prosperity and protection of the planet and its natural resources supported by their governments, private initiatives, NGOs and communities in general.

In a way, the SDGs are consequences of the

Millennium Development Goals, drawn up in 2000. At the time, there were 8 goals, including the eradication of extreme poverty and hunger, universalization of basic education and reduction of child mortality, while some global indicators improved with the achievement of goals and the engagement of political, social and economic actors.

How does inec pursue the SDGs?

Even before the emergence of the SDGs, we can say that, in practice, lnec had already pursued part of the goals since its mission is to "promote citizenship through social and environmental programs and microfinance with the aim of promoting the sustainable development".

However, Inec has effectively dedicated itself for four years to 10 SDGs through its programs, actions and initiatives in the communities where it operates, also influencing the reorganization of social and environmental programs in a way they reflect the importance of the SDGs and strengthen Inec's identity as a creative brand.









SAÚDE MENTAL NA PANDEMIA: DESAFIOS E SOLUÇÕES.



Diretor da AD2M Comunicação

Padre Rino Bonvini Psiquiatra e presidente do Movimento Saúde Mental Comunitária.

inec

Dia 15/06, às 19h, ao vivo no instagram @instituto inec



In 2020, with the entire world under quarantine due to the pandemic, the way people interacted and entertained themselves changed. Brazil saw the "age of lives" break out. Artists, organizations and content producers started to use social media as a stage for live performances. With high audience numbers, the lives meant a favorable instrument for fundraising.

Attentive to the scenario, Inec joined the realization of lives. In July, the format was chosen to celebrate 27 years of existence. The live took place on Inec's social networks in Fortaleza (CE), Natal (RN) and Montes Claros (MG). In each state, a guest artist and a collaborator of the institute transmitted the spirit of unity and solidarity. Almost BRL 25,000 were collected during the broadcast. The amount was used to purchase 489 food baskets and hygiene kits, which were distributed throughout the Institute's area of operation.

The second "Viva Inec", an exhibition of social and environmental activities, was also held virtually, bringing together partner collaborators, social movements, educators and students from beneficiary communities. During the broadcast, donations for the projects were offered.





The lives proved to be very useful for mental health. That's why lnec made use of this tool to promote well-being among collaborators and beneficiaries. In all, 119 Community Therapy virtual meetings have been held.

BRL 25,000

collected through lives

489

basic food baskets and hygiene kits distributed



People Mana gement

INEC RE PORT 2020

50

TRAINING, **INVESTMENTS AND BENEFITS FOR INEC TEAM**

People are Inec's most precious asset and facing the challenges of the pandemic, two premises were defined by the People Management area: to care for the health and safety of collaborators and maintain employability. Decisions were taken with caution, always putting the well-being of collaborators first place.

The immediate measures were:

• Put those belonging to the risk group in home office;

 Distribute masks and alcohol gel to every collaborator:

• Give vacations to more than 4,000 professionals so that they could stay at home.

"It was a grand operation. We worked tirelessly to create a safety and caring apparatus for our collaborators", says Helda Pereira, Inec's Administrative and Socio-environmental director.

Technology as an ally

Technology was used in the adoption of remote work by most of the teams. All the processes were adapted and, despite the challenge of managing tasks remotely, everything went well at Inec. Investments in health, training and quality of life of collaborators were highlighted during the year. And awards that encourage leaders and talents contributed to keep the team engaged. Among the main projects and benefits in the area of Human Development in 2020 are:

"PASSION IS WHAT MOVES US. **OUR WORK CHANGES PEOPLE'S** LIVES FOR THE BETTER. THIS IS EXCITING!",

Helda Kelly, Administrative and **Socio-Environmental Director**

Development

- Trainings such as Forming Leaders and Future Leaders with 876 participants from 11 states;
- Professional training courses on its own DLE platform.
- **Benefits**
- · Health and dental assistance plan (extended to children and spouses), private pension, life insurance, food allowance, basic food basket allowance; adoption of a Gympass that gives discounts on gyms; and creation of Inec Saudável (Healthy Inec) project having Sesc as a partner for the promotion of health and quality of life.

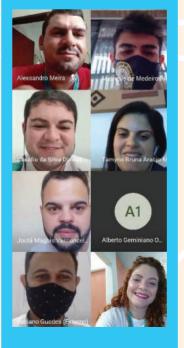
General Care

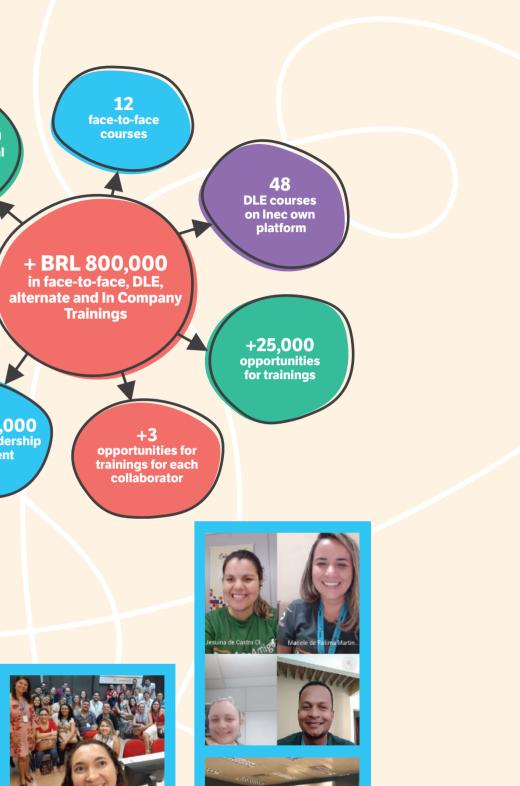
 Diversity and Inclusion project that has the objective of elaborating a special policy to promote diversity and inclusion. Encourage the creation of spaces for speaking and listening through forums between teams and through the Você e Ética (You and Ethics) channel.

+ BRL 85,000 invested in external or In Company trainings

+ BRL 64.000 invested in content review or development of new contents

+ BRL 248.000 invested in leadership development













DISTINGUISHED **AMONG THE BEST COMPANIES AND INITIATIVES**

Public and institutional recognition are proof of the effective work of Instituto Nordeste e Cidadania – Inec. Among the awards, we can highlight the ones on management of people, leadership, human development and organizational culture along the past years. Inec features seven times among the 150 Best Companies for Working in Brazil (GPTW) and three times among the 40 Best Companies to Work For in Ceará, by O Povo and GPTW. In 2020 it was no different, the sum of these recognitions reinforce the quality of the work performed by Inec.

Satisfied people generate work with good results

This year, Inec won the Work Environment Quality Certificate, granted by Fundação Instituto de Administração (FIA), after evaluating and recognizing the Institute as an organization that





has a harmonious and productive work culture. showing that people who are more satisfied in the workplace generate superior results for the business. Stimulus and leadership strengthening within the organizational culture are part of the management promoted by Inec. The result of this continued effort is seen in the daily practice, but also by receiving the FIA Award UOL - Amazing places to work, highlighted in the Best Leaders category. It's one more example of work done with care and attention.

A Recognition from Ceará to all Brazil

Since 2009, Inec has stood out for its notorious commitment to customers, beneficiaries and collaborators. The credibility of its work reverberated and, by the third consecutive year, it was elected as one of the 100 Best Brazilian organizations from the third sector in 2020, being awarded the Best NGOs Award, held by Instituto Doar and O Mundo que Queremos Agency, supported by the Getúlio Vargas Foundation (FGV), which recognizes good initiatives in governance, transparency, communication and financing.



Inec on **Media**

CAMPAIGNS AND ACTIONS ON CHIEF MEANS OF COMMUNICATION

Due to its relevance to society, the programs, actions and campaigns carried out by Inec in 2020 were divulged in the press and gained prominent space on the main media in Ceará and the Northeast. The actions were portrayed from a strategic positioning to make the Institute's mission and values visible in society, making itself known by its performance, people served and results, thus reflecting on the reputation of the Institute.

Features

There were more than 500 publications about the Institute, with a forecast of 110 million people impacted by them. Highlights were given to Ação Contra o Coronavírus (Action Against Coronavirus) and Natal Sem Fome (No Hunger on Christmas), Viva Inec 2nd edition and the awards won by the Institute in the year, such as the 2020 Best NGOs Award.

Among the chief means of communication, Inec has been focused on Globo Network (Verdes Mares TV), Record TV, Brasil TV, Jangadeiro TV and Otimista TV; on newspapers: Diário do Nordeste, O Otimista and O Estado; on radio stations: JovemPan, BandNews, O Povo CBN, Dom Bosco; and on internet portals: UOL Notícias, O Povo Online, Tribuna do Ceará, Público A, among others.





Por

Helda Kelly

Empoderamento feminino: uma busca pela igualdade

Não é novidade que a mulher enfrenta, há tempos, um processo de luta por igualdade, tanto no meio pessoal quan-to no profissional. Quando paramos para refletir sobre o di-reito da mulher ao voto, percebemos que ele veio de forma tardia, após quase 43 anos da República. Neste março de 2020, aínda são muitos desafior maternidade, assédio e pre-

2020, ainda sio muitos desafios: maternidade, assédio e pre-conccito, ainda mais que salários, são adversidades a serem tratadas para um Brasil com inguidade de gênero. No Instituto Nordeste Cidadamia (INEC), OSC que co-ordena projetos sociais na região, são oferecidos oportuni-dades sem distinção de gênero, com a missão de promover a cidadania por meio de programas socioambientais e de microfinanças, fomentando o desenvolvimento sustentivel. Hoje, as mulheres representam 45% do nosso quadro. São profissionais desempenhando um papel diferenciado, com ótimos resultados, além de termos um am-biente laboral com clima organizacional de 92% de satisfação, remuneração e benefi-cios diferenciados, teconhecidos por pre-miações como o GPTW.

sociais não têm distincão de gênero. Procuramos fortalecer a autoestima das pessoas

Nossos projetos

Sabemos que, segundo pesquisas, quase 20% das mulheres possuem nível superior. Esse percentual cai para 13% entre os hom-nes. E, mesmo assim, as oportunidades de emprego e a remuneração seguem baseadas no gênero: entre 20% e 25% dos homens ganham mais. Outro estudo aponta que no

entectoras, rerecentos um torte movimento de empouera-mento, e muitas, por meio dos projetos sociais, conseguem acesso aos cursos e mudar suas vidas. Isso é reflexo de uma sociedade mais justa e igualitária. Temos muito a conquistar.

Helda Kelly é diretora administrativo-socioambiental do INEC



Trans paren CY

INEC RE PORT 2020

56

RESPONSIBILITY **AND CREDIBILITY** ASTO ACCOUNTABILITY

Efficient management, governance and transparency are ethical pillars that guide actions anddecisions of Instituto Nordeste Cidadania. By valuing fairness and transparency in all processes and especially with regard to the origin and application of resources, Inec adopts wide publicity mechanisms for all financial and non-financial information, always in compliance with the norms and best practices of the third sector.

Anyone interested can access the provision of income and expenses accounts, donations and investments, as well as other relevant information about the socio- environmental and microfinance actions, at Inec official website, in reports and printed inserts, direct mail, social media as well as on Diário Oficial da União (Official Gazette of the Union).

In addition to internal auditing, external audits are also carried out annually, performed by contracted companies, one to analyze under the specific labor scope and another one for

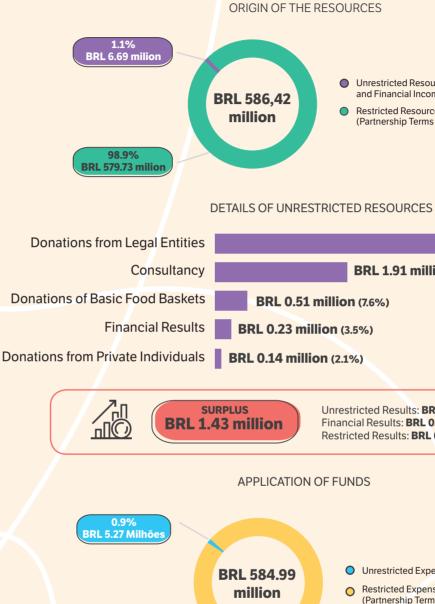
the accounting statements.

Once the information is audited, there is the publication of the Financial Statements, accountability reports and the reports by the independent auditors and the Fiscal Committee, duly approved by a superior organ.

"The structure of governance and transparency of Inec adopts the best market practices, that gives us security, anti-corruption and immaterial gains mechanisms, such as respect and credibility from clients and stakeholders", explains the Financial and Control director, Roque Martins.

WE ARE VERY PROUD OF HAVING THE BEST **GOVERNANCE AND COMPLIANCE PRACTICES** ON THE MARKET". **Roque Martins**,

Financial and Control Director



99.1% BRL 579.72 Milhões

DETAILS OF UNRESTRICTED EXPENSES

Unrestricted **Programs Costs** Administrative and **General Expenses**

BRL 0.70 million (13.3%)

Personnel Expenses

BRL 0.17 million (3.2%)



Our Contract of and Financial Income

Restricted Resource (Partnership Terms and Contracts)

BRL 3.90 million (58.3%)

BRL 1.91 million (28.5%)

Unrestricted Results: BRL 1.19 million Financial Results: BRL 0.23 million Restricted Results: BRL 0.1 million

O Unrestricted Expenses

Restricted Expenses (Partnership Terms and Contracts)

BRL 4.40 million (83.5%)

FINANCIAL DETAILS PROGRAM BY PROGRAM



179 students accepted 1,024 classes realized BRL 101,000 invested



jovens comunicadores inec juventude

51 participants
167 products developed
36 on-line consultancy
BRL 36,000 invested



INEC RE PORT 2020

58

desenvolvimento comunitário inec território

1,671 participants
30 on-line meetings
30 permaculture on-line workshops
120 on-line community therapies
1,024 *lives* about anxiety reduction techniques
BRL 138,000 invested



460 tons of food collected and distributed
46,000 low-income families benefited
252 actions realized
BRL 3,71 million invested



cultura em comunidade inec cultura

3,357 people engaged
104 on-line consultancy
22 e-commerce spaces created
BRL 144,000 invested



inec itinerante inec cultura

600 beneficiaries

5 fart, culture, ecology and sustainability festivals

5 on-line collaborative network BRL 37,000 invested



labinec inec tecnologia

152 students from public schools benefited

791 robotics kits distributed46 robotics and electronics classes

BRL 233,000 invested



Trans paren cy

INEC RE PORT 2020

60

NEW PATHS TOWARDS FUNDRAISING

With the crisis caused by Covid – 19, fundraising is a fundamental step for the functioning and sustainability of an organization like lnec, since it ensures the development of projects and the maintenance and expansion of a positive impact in the lives of beneficiaries. With the crisis caused by Covid-19, the difficulties for maintaining actions and projects were undeniable. Still, knowing the importance of its role in offering opportunities, inclusion, trainings, education and donations to those who were deeply affected by the pandemic, Inec reinforced its solidarity and creativity values and managed to point out new ways to get donations.

In 2020, it established new guidelines for fundraising. From a Fundraising Plan, prepared by an external consultancy, strategies to raise resources were created which involved different subjects, institutions and mechanisms. In all, BRL 498,722.97 were collected: BRL 115,287.00 via the Incentive to Culture Law, BRL 244,835.61 via the Municipal Fund for Children and Adolescents, and BRL 244,835.61 via donations from individuals and other channels.

The dedication exerted by the areas responsible for each of the socio-environmental projects of Inec and the volunteer power of collaborators enabled the Institute to adapt and maintain all projects in 2020. Attention and

care for the beneficiaries have not ceased to be performed.



How to donate

YOU TOO CAN BEPART OF THIS CHAIN OF GOODNESS

Over the 27 years that Inec has worked for social transformation, thousands of families have benefited from more opportunities, more education and more empowerment over their own lives, whether with microcredit programs or social and environmental programs. By becoming a partner of Inec, with occasional or regular financial donations, you or your company can also transform the lives of thousands of people across Brazil.

Citizen

Donate part of your income tax to municipal and state Children's and Adolescence funds, where we have approved projects. The limit is 6% of the amount of tax due and it can be 100% deducted from your income tax payable or refund. Contact: captacao@inec.org.br

Company

Invest in Marketing Related to Social Causes and show your customers and clients that your company takes social responsibility seriously and is committed to making the world a better place. Choose a product or service to revert part of the sales amounts to social and environmental actions.

Be part of the Troco Solidário Campaign (Solidary exchange). Retailer, become our partner by encouraging your customers to round up their coins/changes on every purchase. A simple gesture that has great impact for us.

Relate your brand to Sustainability by participating in our Sustainable **Development** actions in the various territories where they are developed and, in addition, strengthen the company's relationship with the community.

Donate through a tax incentive program allocating part of the ICMS (state tax) due or IRPJ (income tax), if you have a tax system based on real profit, to lnec projects that are approved and eligible to receive funds.

Bank accounts for donations:

Razão Social: Instituto Nordeste Cidadania CNPJ: 01437408/0001-98

Banco do Nordeste Ag.: 300 | CC.: 1064-8

Banco do Brasil Ag.: 4293-5 | CC.: 15172-6

See how you can help:

Tel.: (85) 3209.9200 E-mail: captacao@inec.org.br

INEC RE PORT 2020 62

Donate through Doare platform:

You can also donate in an easy, fast and secure way through Doare platform. Choose whether credit card, bank transfer, PayPal, PicPay or via PIX and make your donation of predetermined amounts from BRL 50 to BRL 200 or any other amount you prefer. There is still an option to register to continue donating monthly. Access and contribute:







Ac knowl edge ments

THANK YOU SO MUCH!

Ao longo de 2020, o Inec pôde contar com muitas mãos solidárias que o ajudaram a transformar vidas e realizar sonhos. Os resultados alcançados são frutos da dedicação e da paixão dos colaboradores, associados e parceiros que acreditam na cidadania.

Cada nome escrito nessas páginas é patrocinador das vidas transformadas pelas diversas ações desenvolvidas. Com sua ajuda, o Inec conseguiu atravessar 2020 e somar forças, multiplicar oportunidades e abrir caminhos para novas oportunidades.

Acassia Marília Honorato Castelo Branco Adelson Belchior Chaves Adstoni Lopes Bezerra Agenor Paulino Trindade Aguida Lucena de Castro Aquinaldo Pereira Aquiar Muniz Alan Coelho Silva Alano Bastos Costa Filho Alberto Pessoa Rocha Albery Viana de Oliveira Alcino Carvalho Brasil Alexandre de Oliveira Barbosa Alexandre Ramari Vilas Boas Barbosa da Silva Alfredo Pompeu de Amorim Aline Araújo de Carvalho Bezerra Alisson Victor Rodrigues Barros Álvaro Jansen Viana da Silva Álvaro Tavares da Silva Ana Cecília Araújo Ferreira Ana Cristina Ferreira Azevedo Ana Lúcia Negreiros Cavalcante Ana Patrícia Gomes de Oliveira Ana Patrícia Goncalves Ana Paula Vitoriano Alves da Silva Ana Virginia de Santana Moura Angélica Albuguerque de Paiva Anibal Rodrigues dos Santos

Anna Paula Bezerra dos Santos Antônia Soares de Brito Fernandes Vieira Antônia Talyta Lima de Souza Magalhães Antônio Aglae Rabelo Antônio Carlos Vieira Antônio de Pádua Damasceno Soares Antônio Eldo de Morais Brito Antônio Estevam de Almeida Júnior Antônio Stephenson Farias Muratori Ari Barbosa Ferreira Arnaldo de Matos Lima Arnaldo Fábio de Souza Arthur Cláudio Valente Júnior Artur César Nascimento de Araújo Aureliana Maria Sales de Arruda Aurilene Estevam de Aguiar Bruno Gama Fortes Bruno Leonardo Ribeiro Maia Camilla Eulália da Silva Carlos Alberto Pinto Barreto Carlos Eduardo Sigueira Gaspar Carlos Enrique Gama e Silva Carlos Henrique Alves de Sousa Carlos Washington Braga dos Santos Carolina Carneiro Ferreira Lima Correia Cassia Regina Xavier de Andrade Célia Maria Rufino de Sousa Cícero Leonardo de Carvalho Ribeiro Cláudia Nogueira Themotheo Cláudio Alves Guabiraba Cláudio de Araúio Rocha Cláudio Luiz Freire Lima Claumir Barbosa da Costa Clea Fátima da Silva Oliveira Clemilcelia Karan Guerra Cristiane Garcia Barbosa Cybele Bandeira Correia Daniel Paiva Damasceno Danielle Goncalves e Silva Danilo Dias Costa Débora Sucupira Andrade Lima Deborah Sathler Alvim Moraes Demostenes Moreira de Farias Dimas Tadeu Madeira Fernandes Diógenes Matos Lira **Diorgens Miguel Meira** Domingos Sávio Barbosa Braga Dorisval de Lima

Edgar Arilo Saldanha Fontenele Edi Carlos Alexandre de Souza Oliveira Edilson Silva Ferreira Edimar Chagas Mourão Edmílson Azevedo do Nascimento Edmílson Ferreira Neto Edmundo Elenio Pereira Eduardo Câmara Azevedo Eduardo José Marinho Castelo Edvaldo Sousa Barros Edvanilda Conceição Queirós Freitas Edzia Paula De Medeiros Eliane Libanio Brasil de Matos Elias Ormonde Teixeira do Carmo Eliezer Rodrigues Lobo Eline Gurgel Macambira Elmo Luiz Machado Sette Júnior Elza Cláudia Marques da Silva Erivaldo Teixeira Cavalcante Erlene Araújo Gomes **Eude Alves Freitas Júnior** Eugênio Lima dos Santos Eurivaldo Cardoso de Brito Evandro da Silva Sousa Everton Chaves Correia Fernanda Linard de Paula Fernanda Maria Cabral Fernanda Rodrigues de Holanda Fernando Soares de Siqueira Firmino Pereira de Assunção Sousa Flávio Leandro Batista de Moura Cantalice Francisca de Moraes Castanha Francisca Solange Sigueira de Azevedo Vasconelos Francisco Antônio da Silva Francisco Antônio Rodrigues Pereira Francisco Candido Neto Francisco Carlos Moreira dos Santos Francisco Celestino de Melo Júnior Francisco das Chagas Araújo Silva Francisco das Chagas Cunha Filho Francisco das Chagas Sousa Lopes Francisco de Assis Morais Sobrinho Francisco de Assis Silva de Araúio Francisco Demontier da Silva Francisco Diniz Bezerra Francisco Elson Pacheco Serra Francisco Eurico Felício Filho

RE PORT 2020

Francisco Fábio de Souza Palácio Francisco Helder de Oliveira Francisco Ivanildo Honorato dos Santos Francisco José Candido Silveira Francisco José de Castro Francivaldo Pereira Dos Santos Frank Valois Ribeiro Frederico José de Almeida Teixeira Cavalcante Gardênia Medeiros Frota Garlio Glevio Targino Soares George Felício Gomes de Oliveira Geraldo Matias Filho Geraldo Moraes Júnior Gildete Mesquita Ribeiro Gildomar Nepomuceno Marinho Gilma lara Barbosa Lopes Gilson Marques Filho Gláucia Furtado Brasil de Almeida Gláucio de Melo Pinheiro Guilherme Pereira Lima Helano Cavalcanti Camelo Henrique Jorge Tinoco de Aquiar Hernilton Bezerra Bessa Higo Maciel Melo Hildeberto Barroso Neto Hiramisa Emanuela Lopes Silva Homero de Oliveira Guedes Humberto de Melo Batista Iracema Quintino Farias Iranildo Horácio da Silva Irenaldo Rubens Nunes Soares Isaac Nogueira de Almeida Isabella Karina Salvador de Vasconcelos Isabelle Kristine Batista Sales Isael Bernardo de Oliveira Jacqueline Brasil Accioly de Araújo Jaelson Edivan dos Santos Janete Veras Rocha Borges Jânio César Martins Jaqueline Teixeira Nóbrega Jeane Ramos da Silva Jesuíno José de Freitas Neto João Augusto Galvão Brizolara João Batista de Sousa João Bosco Ximenes Carmo João da Cunha Silva João Luís de Farias Freitas João Pedro Rebouças de Oliveira



João Virgílio Gouveia Soares Joaquim Manoel Pitombeira de Oliveira Joaquim Martins Ferreira Neto Jocélia Maria de Castro Alcântara Lima Joelson Rodrigues de Moraes Jonas Soares Filho Jorge Luís Nascimento de Mendonca Jorge Luiz Fonseca de Santanna Jorge Paulo Medrado Fernandes José Adelmy Mangueira de Figueiredo Júnior José Airton Fernandes da Silva José Alan Teixeira da Rocha José Alci Lacerda de Jesus José Amilton Odorico José Antônio de Souza Nogueira José Boileau Esmeraldo Júnior José Campos de Moura Fé José Carlos Aziz Ary José Carlos de Oliveira Júnior José Dantas Batista Filho José de Arimateia Félix José Edilberto Gomes José Edilbran Magalhães Madeira José Edilson Matos de Sousa José Ferreira Chagas José Iracildo Barros José Ivan Caetano Fernandes José Jurandir Bastos Mesquita José Lázaro da Silva Pereira José Leorne Juca de Morais José Luciano Martins e Sá José Maurício de Lima da Silva José Mirany de Almeida Filho José Narciso Sobrinho José Otílio Bezerra Neto José Roberto de Araúio José Uolton Ferreira José Valdo de Melo Júnior José Valente de Lima Filho José William Araújo Sousa José Zelizio de Alencar Libório Joseane Morais Cipauba Josias Jansen Vieira Joy Patrícia da Silva Karla Karina Mota e Sousa Kátia Maria de Paula Girão Keliane Mary Donato Paes Kilman Kefesan Brito Frazao

Klevelando Fonseca Brito Laerte Luiz do Nascimento Lana Pinto Oliveira Laurinda Luiza Soares de Macedo Leandro Holanda Monteiro Leandro Nascimento Oliveira Leda Maria Valente Letícia Sanches Assunção Liana Pinho Barros Lina ngela Oliveira Salles Moreira Lorena de Vasconcelos Colares Lorenna Maia Fernandes Lúcia de Fatima Barbosa Da Silva Luciano Barros de Oliveira Luciene Félix de Sousa Lúcio Antônio de Oliveira Lúcio Flávio Vieira e Silva Luísa Maria Tessmann Luiz Flávio Lopes Martins Luiz Sérgio Farias Machado Luizete Ferreira Vidal Magno Kennedy Gurgel da Costa Magno Valenca de Barros Maísa Samara Mendes Pedroza Manoel Evangelista Neto Manoelson Gomes Alves Manuel Gusmão Rocha Júnior Marcel de Oliveira Franco Alvarenga Marcell Marques Prota Marcelo Azevedo Teixeira Marcelo da Silva Moura Casademunt Marcelo Monteiro Nunes Lopes Márcia Melo de Matos Marcílio Cézar Lopes Adriano Marcos Antonino de Santiago Marcos Antônio Medeiros Marcos Antônio Soares de Oliveira Marcos Brás Moreira Marcus Lourical Neves Maria Cirleide Alves Maria Cláudia Nascimento Silva Maria da Conceição Alves De Andrade Maria da Penha Braga Costa Maria de Fátima Camargo Leite Maria de Lourdes de Freitas Maria do Rosário Passos Maria Gorette Alves Araújo Maria Heleneida Carvalho Bessa

Maria Idejane de Melo Oliveira Maria Ivone Torres Portugal Araújo Maria Loiza Ferreira Amorim Maria Lúcia de Sousa Fauth Maria Lúcia Galindo Rodrigues Maria Rozenir Oliveira Maria Silvia Helena Pereira de Britto Maria Simone de Castro Pereira Brainer Maria Soile Sisnando Araúio Mário Eduardo Fraga da Silva Marizelia de Brito e Silva Marta Maria Aquiar Sisnando Silva Maurício Teixeira Rodrigues Mauro César do Nascimento Maykel Alexandre Alves Filgueira Melina de Carvalho Barbosa Michelly Chaves Nunes Ribeiro Murilo Albuquerque Custodio Nahyanna Cavalcante da Rocha Natália Campos de Menezes Natanael Carvalho Rabelo Natanael Pereira de Almeida Nelson Souza Sales Niana Pierre Quental Figueiredo Orlando Carvalho Gomes Júnior Oscar Sarguis Gonzalez Braga Osmar Batista de Amorim Patrícia Goncalves Pontes Sodré Paulo César Manso Paulo Didimo Camurça Vieira Paulo Eduardo Andrade Patrício Paulo Roberto de Sousa Lima Pedro Moreira de Oliveira Pedro Tavares Malheiro Pedro Victor Pereira Moura Perpetuo Socorro Cajazeiras Porfirio Silva de Almeida Priscilla Santos Cordeiro de Andrade Raimunda de Sousa Lima Raimundo Moreira de Almeida Neto Raimundo Nonato Nobre de Aquino Raissa Fonseca Embirussu Ramildo Porto de Farias e Silva Raquel Ximenes de Freitas Régia Maria Lemos Campello Regina Helena Costa e Costa Lima Regina Maria Rodrigues Chaves Martins Reginaldo Silva Gonçalves

Reginaldo Vidal Neri Rejane Costa de Pinho Pessoa Renata Nobrega Sobral Riccardo Sales Albuquerque Ferreira de Sá Rita Cácia Nogueira de Oliveira Rita Josina Feitosa da Silva Roberto Carlos Vieira da Silva Roberto Martins Bohana Simões Rose Anne Bastos Chagas Rose Mary Lima Raulino Roseana Sampaio Goncalves Mota Rossana de Fátima Costa Melo Rui Reis Santos Ruth de Moraes Pinho Samia Araújo Frota Sania Mara Cavalcante Gomes Sara Dias Cortez Sérgio Maciel Albuquerque Sergio Salvino da Cruz Severino de Aquiar Silva Severino Pires de Sousa Filho Sheila de Lima Mendes Silvana Linhares Falcão Morais Socorro de Maria Carvalho Solana Maria Martins Carmo Sônia Regina Morais Oliveira Stélio Gama Lyra Junior Tamara Valeria Brandao de Moura Pereira Tania Maria Coriolano Evaristo Tereza Emília Linhares Damasceno Tereza Fernandes de Albuquerque Tereza Olga Avelino Silva Thiago Ribeiro de Almeida Tomaz de Aquino e Silva Filho Valdiane Martins Pessoa Victor Emannuel Alencar Araúio Maia Waldemiro Manoel Andrade Viana Walmir Farias da Frota Wendell Marcio Araújo Carneiro Wilton Coutinho de Sá Yara Maria Almeida Freire Yrla Mary Linhares Zeniclaudia de Sá Cavalcante Generoso Zerbini Guerra de Medeiros Zilana Melo Ribeiro



DONATIONS THROUGH DOARE PLATFORM

Adriano Silva Aquino Alex de Oliveira Alexandrino Alexandre Saldanha Amanda Rodrigues Leite Ana Karine da Silveira Pinheiro Antônia Nágela de Araújo Costa Camila Freitas Carla Lima Carla Silva Diego Franca Eduardo Luís Anselmo Batista Erivania A. Da Silva Fátima Campos Felipe Almeida Felipe Alves Fernanda Lorena Medeiros Carlos Fernanda Silva Fernando Almeida Francisco de Assis Nogueira Filho Francisco Melo Gilberto Ferreira Haroldo Costa Helda Kelly dos Santos Pereira Lima Isadora Braga Passos

J. Eduardo Alencar Jackson Dos Santos Brito Jai Fábio Lourenço da Silva José Cleidison de Sousa Kimberly Ribeiro Risso Kleber Silveira M. José S. S. Lopes Marcelo Oliveira Marcos Silva Maria Carolina Moraes Maria Luzia Melo Michele Belotto Lopes da Silva Milena Costa Paolo de Castro Paulo C D S Cardoso Roque De Moraes Martins Sergio Mendes Silvia Costa Stelio Gama Lyra Junior Suellen Freitas Valdenia Martins Victor Almeida Victor Ferraz Vinicius da Silva Barros



OUR









SPONSORS

OUR





RIACHUELO

edp





















Made by People

BOARD OF DIRECTORS



José Maurício de Lima da Silva, Board Chairman



Edgar Arilo Saldanha Fontenele, Board Member



Zilana Melo Ribeiro, **Board Member**



Adstoni Lopes Bezerra, Board Member



Mário Eduardo Fraga da Silva, Board Member



José Carlos Aziz Ary, Substitute Member



Cybele Bandeira, Board Member



Melina de Carvalho Barbosa, Board Member



Murilo Albuquerque Custódio, Substitute Member



Jorge Luiz de Fonseca Santana, Fiscal Board Member

José Ferreira Chagas, **Fiscal Board Chairman**

FISCAL BOARD





Stélio Gama Lyra Jr., CEO



70





Maria Cláudia Nascimento Silva, Fiscal Board Member



Administrative and Social/Environmental Director





BOARD OF DIRECTORS José Maurício de Lima da Silva (Chairman)

Adstoni Lopes Bezerra

Cybele Bandeira Correia

Edgar Arilo Saldanha Fontenele José Carlos Aziz Ary Mario Eduardo Fraga da Silva

Melina de Carvalho Barbosa

Murilo Albuquerque Custódio

Zilana Melo Ribeiro

EXECUTIVE BOARD

Stélio Gama Lyra Júnior CEO

Helda Kelly dos Santos Pereira Lima Administrative and Social/ Environmental Director

FISCAL BOARD

José Ferreira Chagas **(Chairman)** Jorge Luiz Fonseca de Sant'Anna Maria Cláudia Nascimento Silva Roque de Moraes Martins Financial and Control Director

Gecíola Fonseca Torres Socio-Environmental and Communication Manager

> Antonia Nágela Araujo Costa Socio-Environmental Coordinator

Cleiber Andrade da Silva **Social Communication Coordinator**

Communication Team João Paulo Friedman Juaçaba Mariana Gomes de Araújo Campos

Av. Dr. Silas Munguba, 3500, Serrinha, Fortaleza , Ceará, 60714-502 (85) 3209-9200 inec@inec.org.br www.inec.org.br



@instituto_inec

in @inecfeitodegente



Publisher

ÉD2N

Editorial Coordination and Graphic Design Apolônio Aguiar

Formatting Ana Caroline de Paiva Drafting of texts and editing Alana Soares Text translation/proofreading Inês Romano

Operational Coordination Carolina Xavier

